

Real World Test Results 2025

CarePaths EHR

For Criteria

§170.315 (b)(1), §170.315 (b)(10), §170.315 (c)(1), §170.315 (e)(1), §170.315 (g)(7), §170.315 (g)(9), and §170.315 (g)(10)

GENERAL INFORMATION

Developer Name: CarePaths Inc.

Product Name(s): CarePaths EHR

Version Number(s): 19.11

Certified Health IT: 15.04.04.2982.Care.19.00.1.210408

Product List (CHPL) ID(s): 15.04.04.2982.Care.19.00.1.210408

Developer Real World Testing Page URL:

<https://carepaths.com/features/onc-certification/carepaths-ehr-real-world-testing-plan/>

CHANGES TO ORIGINAL PLAN

Summary of Change	Reason	Impact
Postman used to demonstrate API call from outside the domain of the EHR for Measure 5	No 3rd party apps were available for the testers to use	Users required more instruction to perform an API call via postman than they may have otherwise

SUMMARY OF TESTING METHODS AND KEY FINDINGS

We completed a total of 4 Real World Testing sessions with 3 different CarePaths EHR users in 2025, demonstrating the real-world functioning of the interoperability criteria listed below, which had been previously certified in a proctored test by our ONC-ACB (Drummond Group, LLC). For each session, we connected with the user via Zoom, and had them share their screen so we could observe them completing the required measures. Each session was recorded and screenshots were taken to document successful completion of each measure.

STANDARDS UPDATES

We did not include any SVAP or USCDI standards updates in our products

CARE SETTINGS

Facilities: Ambulatory

Specialty: Behavioral Health

METRICS AND OUTCOMES

Measure	Associated Criterion	Relied Upon Software	Outcome	Challenges
Measure 1: Clinician logs into CarePaths EHR and receives a C-CDA from a referring provider via Direct Protocol with no Tech Support and no errors. C-CDA has demographic information adjusted so PHI is not visible. Successful receipt of C-CDA is achieved and observed.	170.315(b)(1) (Receive)	EMR Direct	4 successes /4 attempts = 100%	None
Measure 2: The clinician will document the patient's current medication status and a routine part of every encounter.	170.315(c)(1)		4 successes /4 attempts = 100%	None
Measure 3: Updated C-CDA is sent back to the referring partner. Successful sending of CCDA is achieved and observed.	170.315(b)(1) (Send).	EMR Direct	4 successes /4 attempts = 100%	None
Measure 4: Access via patient portal - Observation of the View, Download & Transmit functions is performed. This will demonstrate the portal as a key tool for the clinician to share the patient's most current health information with the patient.	170.315 (e)(1).	EMR Direct	4 successes /4 attempts = 100%	None
Measure 5: Additionally, the patient will have the	170.315 (g)(7,9, 10).		4 successes /4 attempts	We provided the users with a virtual environment with Postman installed

ability to access (by authentication) either partial or full encounter summaries by way of an API call from a 3 rd -party application running on a patient-owned device to the API of the EHR.			= 100%	for the users to demonstrate a 3rd party API call.
Measure 6: Authorized staff member is observed successfully exporting data files on demand	170.315(b)(10) Data export		4 successes /4 attempts = 100%	None
Measure 7: Authorized staff member is successfully exporting a file at a delayed time - with a specific start and end date.	170.315(b)(10) Data export		4 successes /4 attempts = 100%	None
Measure 8: Authorized staff member sets an export for a delayed time during hours after the practice is closed and is able to run successfully.	170.315(b)(10) Data export		4 successes /4 attempts = 100%	None

KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Prepare the CarePaths EHR application for use in collecting data to support the RWT plan.	Facilities: <ul style="list-style-type: none"> • Ambulatory Specialties: <ul style="list-style-type: none"> • Behavioral Health 	December 2024
Identify the user practices that will participate in the test plan	Facilities: <ul style="list-style-type: none"> • Ambulatory Specialties: <ul style="list-style-type: none"> • Behavioral Health 	December 2024 & January 2025

<p>Confirm that the Real World Test Plan participants are able to log into their accounts and are ready to start the RWT plan documentation</p>	<p>Facilities:</p> <ul style="list-style-type: none"> • Ambulatory <p>Specialties:</p> <ul style="list-style-type: none"> • Behavioral Health 	<p>January 2025</p>
<p>First Quarter Real World Testing with Janelle Wells</p>	<p>Facilities:</p> <ul style="list-style-type: none"> • Ambulatory <p>Specialties:</p> <ul style="list-style-type: none"> • Behavioral Health 	<p>March 31, 2025</p>
<p>Second Quarter Real World Testing with Erin Gaudreault</p>	<p>Facilities:</p> <ul style="list-style-type: none"> • Ambulatory <p>Specialties:</p> <ul style="list-style-type: none"> • Behavioral Health 	<p>April 23, 2025</p>
<p>Third Quarter Real World Testing with Heidi Dinehart</p>	<p>Facilities:</p> <ul style="list-style-type: none"> • Ambulatory <p>Specialties:</p> <ul style="list-style-type: none"> • Behavioral Health 	<p>September 15, 2025</p>
<p>Fourth Quarter Real World Testing with Heidi Dinehart</p>	<p>Facilities:</p> <ul style="list-style-type: none"> • Ambulatory <p>Specialties:</p> <ul style="list-style-type: none"> • Behavioral Health 	<p>December 9, 2025</p>

Authorized Representative Name: Barrett Griffith

Authorized Representative Email: barrett.griffith@carepaths.com

Authorized Representative Phone: 800-357-1200

Authorized Representative Signature:

Date: 1/5/2026

A handwritten signature in black ink, appearing to read "Barrett Griffith".

Barrett Griffith

Chief Executive Officer (CEO)

CarePaths, Inc.