

Real World Test Results 2022

CarePaths EHR

For Criteria

§170.315 (b)(1), §170.315 (b)(6), §170.315 (c)(1), §170.315 (e)(1), §170.315 (g)(7), §170.315 (g)(8), and §170.315 (g)(9)

GENERAL INFORMATION

Developer Name: CarePaths Inc.

Product Name(s): CarePaths EHR

Version Number(s): 19.11

Certified Health IT: 15.04.04.2982.Care.19.00.1.210408

Product List (CHPL) ID(s): 15.04.04.2982.Care.19.00.1.210408

Developer Real World Testing Page URL:

<https://carepaths.com/features/onc-certification/carepaths-ehr-real-world-testing-plan/>

CHANGES TO ORIGINAL PLAN

Summary of Change	Reason	Impact
Postman used to demonstrate API call from outside the domain of the EHR for Measure 5	No 3rd party apps were available for the testers to use	Users required more instruction to perform an API call via postman than they may have otherwise

SUMMARY OF TESTING METHODS AND KEY FINDINGS

We completed a total of 5 Real World Testing sessions with 4 different CarePaths EHR users in 2022, demonstrating the real-world functioning of the interoperability criteria listed below, which had been previously certified in a proctored test by our ONC-ACB (Drummond Group, LLC). For each session, we connected with the user via Zoom, and had them share their screen so we could observe them completing the required measures. Each session was recorded and screenshots were taken to document successful completion of each measure.

STANDARDS UPDATES

We did not include any SVAP or USCDI standards updates in our products

CARE SETTINGS

Facilities: Ambulatory

Specialty: Behavioral Health

METRICS AND OUTCOMES

Measure	Associated Criterion	Relied Upon Software	Outcome	Challenges
Measure 1: Clinician logs into CarePaths EHR and receives a C-CDA from a referring provider via Direct Protocol with no Tech Support and no errors. C-CDA has demographic information adjusted so PHI is not visible. Successful receipt of C-CDA is achieved and observed.	170.315(b)(1) (Receive)	EMR Direct	5 successes /5 attempts = 100%	None
Measure 2: Documentation of Medications (CQM # 68) is done without assistance. No errors are expected.	170.315(c)(1)	None	5 successes /5 attempts = 100%	None
Measure 3: Updated C-CDA is sent back to the referring partner. Successful sending of CCDA is achieved and observed.	170.315(b)(1) (Send).	EMR Direct	5 successes /5 attempts = 100%	None
Measure 4: Access via patient portal - Observation of the View, Download & Transmit functions is performed. This will demonstrate the portal as a key tool for the clinician to share the patient's most current health information with the patient.	170.315 (e)(1).	None	5 successes /5 attempts = 100%	None
Measure 5: Additionally, the patient will have the ability to access (by authentication) either partial or full encounter summaries by way of an	170.315 (g)(7,8,9).	Postman	3 successes /5 attempts = 60%	During the first two tests the users did not have access to an app that was able to perform the necessary API calls. For the remaining tests we provided the users with a virtual environment with Postman installed

API call from a 3 rd -party application running on a patient-owned device to the API of the EHR.				for the users to demonstrate an 3rd party API call.
Measure 6: A selected practice staff member is observed successfully exporting bulk patient data files on demand.	170.315(b)(6) Data export	None	5 successes /5 attempts = 100%	None
Measure 7: a selected practice staff member is successfully exporting a file at a single delayed time - with a specific start and end date in the future.	170.315(b)(6) Data export	None	4 successes /5 attempts = 80%	We had an unsuccessful delayed download on the first attempt but were not aware of the exact cause. The remaining attempts were successful. We alerted the development team and they addressed the issue.
Measure 8: A selected practice staff member sets an export for a delayed future time during hours after the practice is closed and is able to run successfully. This scheduled event will repeat as scheduled.	170.315(b)(6) Data export	None	4 successes /5 attempts = 80%	We had an unsuccessful delayed download on the first attempt but were not aware of the exact cause. The remaining attempts were successful. We alerted the development team and they addressed the issue.

KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Prepare the CarePaths EHR application for use in collecting data to support the RWT plan.	Facilities: <ul style="list-style-type: none"> • Ambulatory Specialties: <ul style="list-style-type: none"> • Behavioral Health 	December 2021
Identify the user practices that will participate in the test plan	Facilities: <ul style="list-style-type: none"> • Ambulatory Specialties: <ul style="list-style-type: none"> • Behavioral Health 	December 2021 & January 2022

<p>Confirm that the Real World Test Plan participants are able to log into their accounts and are ready to start the RWT plan documentation</p>	<p>Facilities:</p> <ul style="list-style-type: none"> • Ambulatory <p>Specialties:</p> <ul style="list-style-type: none"> • Behavioral Health 	<p>January 2022</p>
<p>First Quarter Real World Testing with Berko Psychological Associates</p>	<p>Facilities:</p> <ul style="list-style-type: none"> • Ambulatory <p>Specialties:</p> <ul style="list-style-type: none"> • Behavioral Health 	<p>April 1-2, 2022</p>
<p>Second Quarter Real World Testing with Cornerstone Therapy</p>	<p>Facilities:</p> <ul style="list-style-type: none"> • Ambulatory <p>Specialties:</p> <ul style="list-style-type: none"> • Behavioral Health 	<p>June 30-July 1, 2022</p>
<p>Third Quarter Real World Testing with Berko Psychological Associates</p>	<p>Facilities:</p> <ul style="list-style-type: none"> • Ambulatory <p>Specialties:</p> <ul style="list-style-type: none"> • Behavioral Health 	<p>September 20-21, 2022</p>
<p>Additional Fourth Quarter Real World Testing with Patrick A. Quigley, PhD, LSAC</p>	<p>Facilities:</p> <ul style="list-style-type: none"> • Ambulatory <p>Specialties:</p> <ul style="list-style-type: none"> • Behavioral Health 	<p>December 7-8, 2022</p>

Fourth Quarter Real World Testing with Mary K. Johnson, L.M.H.P., P.C.	Facilities: <ul style="list-style-type: none">• Ambulatory Specialties: <ul style="list-style-type: none">• Behavioral Health	December 12-13, 2022
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Date: 1/6/2023



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